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BARRY SCHENTKE

PERSONAL DETAILS

Full name	Barry Mischa Schentke
ID number	8010095205085
Date of birth	09/10/1980
Nationality	South African
Gender	Male
Languages	English, Afrikaans

PROFILE

Barry is a people's person and can handle stressful situations. He is patient in pacing tasks in his working environment and he has excellent public relations skills. Barry is driven and determined when approaching problems and making decisions. He has a high interest level in understanding all aspects of a situation or subject. Barry has no problem in standing up for his rights and may impart the energy into others as well.

EDUCATION

PRO ARTE ALPHEN PARK

Grade 12 (1998)

Subjects: English, Afrikaans, Biology, Geography, Business Economics, Hotel Management, Catering

Speciality: Hotel Management and Catering

Achievements: Hockey Team (1995), Partook in productions 1995, computer literate.

ACHIEVEMENTS

- Planned, organised and marketed a major dance event in Johannesburg (2002);

CERTIFICATES & TRAINING COURSES

- Certified Prince 2 Practitioner: APMG (2015)
- Labour Law in the Workplace: SEESA (2015)
- Initiator and Disciplinary Procedures: SEESA (2015)
- Customer Service: SEESA (2015)
- Management and Supervisor Development: SEESA (2015)
- Employment Equity Amendments, 17 March 2021 (GBS)

- Employment Equity Amendment Bill, 2020, achieved in November 2021 through eeMASTERclass
- Deemed competent on the Implementation and utilisation of EE processes, endorsed by the South African Board for People Practices (setting HR standards), 4 March 2022.
- Virtual: Employment Equity Capacitation Training, Senior Manager and Committee Training, 21 July 2022.
- Virtual: Employment Equity Act Amendments Regulations Unpacked, 31 August 2022.
- Virtual: Annual CEE Report Pop-Up Workshop (2023) - GBS

COMPUTER SKILLS

- Microsoft Excel
- Microsoft Word
- Microsoft PowerPoint
- Scheduleit
- Adobe
- Sage CRM
- Microsoft Outlook

WORK EXPERIENCE

SENIOR EMPLOYMENT EQUITY CONSULTANT – EECMS (PTY) LTD

NOVEMBER 2019 - PRESENT

Duties and responsibilities:

Assist clients with full and total Employment Equity Compliance services which includes the following:

- Consultation on and creation of their EAP Analysis and Employment Equity Plan.
- Chairing of Quarterly Employment Equity meetings.
- Assisting clients with the correct constituency of their Employment Equity Committee.
- Assisting clients with their annual reporting submissions to the Department of Employment and Labour
- Assisting clients that undergo a Director General review and making sure they successfully pass the review.
- Training of clients and their Employment Equity Committee's in regards to Employment Equity matters.

SOLUTIONS ARCHITECT – MICROS SOUTH AFRICA

JULY 2017 - MARCH 2019

Duties and responsibilities:

This is a Senior Technical Position. Responsibilities include the following

- Developing POS Solutions for clients.
- Writing of databases for new clients.
- Training of new recruits.
- Development of training programs for new recruits.
- Advanced client training on Micros product suites.
- Building of Inventory databases.
- Technical oversight on new projects.
- Technical advisors on new sales leads with the sales team.
- Product demonstrations for clients.
- Testing of new solutions
- Ongoing training of Micros employees.

PROJECT MANAGER – MICROS SOUTH AFRICA

JULY 2015 – JULY 2017

Achievements:

- To date Barry has managed in excess of 100 major projects across various brands;
- Qualified as a Prince 2 Practitioner.

Duties and responsibilities:

- Solely responsible for managing and implementing all Micros Projects for YUM Brands International (KFC and Pizza Hut Brands both in South Africa, Botswana,
- Mozambique, Malawi, Zambia, Lesotho, and Swaziland), this is for all new Point of Sale and IT installations, revamps, software upgrades, hardware upgrades and implementation of new technology and applications in their outlets and Head Offices;
- Meetings with Project Stakeholders and Contractors;
- Drawing up and deployment of project plans and site inspections play a large role in this position;
- Client: Lindt Chocolate South Africa: Manage and implement all new Micros installations;
- Client: Famous Brands: Manage and implement Micros projects for Wimpy, Mugg & Bean, Steers, Fishaways and Milkylane Brands (includes new installations, revamps and upgrades);
- Other projects: News Café, Moyo, Brooklyn Brother's and Kauai brands;

STAGING MANAGER / TECHNICIAN: MICROS SOUTH AFRICA

FEBRUARY 2014 – JULY 2015

Duties and responsibilities:

- Promoted to running the staging department. This position held great responsibility as every single system sold to a client was approved first;
- Set-up the entire system from scratch, ghosting of the servers, setting-up and configuring the databases for all clients, configuring the full system and detailed testing of the system to ensure all bugs and problems were picked up and resolved before system was sent to client for installation.

HOSPITALITY SYSTEMS CONSULTANT: MICROS SOUTH AFRICA

NOVEMBER 2012 – FEBRUARY 2014

Duties and responsibilities:

- Installing full Micros Systems for new clients, configuration of menu items and condiments, live cover and training of owners, staff and management;
- Provided assistance for new sites with the smooth running and transition of the new system;
- Assisting clients with inputting new stock and stock control, configuring databases;
- Writing databases for new clients and preparation of servers;
- Clients included: Wimpy, Steers, Mugg & Bean, KFC, Burger King, House of Coffee's, Net café, Tsogo Sun, Sun International, Protea Hotel Group, Nando's, Fishaways, News Café and The Raj Group.

SOFTWARE SUPPORT TECHNICIAN: MICROS SOUTH AFRICA

JUNE 2009 – NOVEMBER 2012

Duties and responsibilities:

- Logging of clients cases within the CRM system with detailed case notes;
- Provide telephonic and remote dial in support;
- Maintenance of SQL databases;
- Resolution of problems, travel to stores for onsite problem resolution and server swap outs, installation of new equipment;
- Troubleshooting of network issues and assisting clients with configuration changes on the system;
- Troubleshooting of software problems on the pos.

GENERAL MANAGER: NET CAFÉ PRETORIA EAST HOSPITAL

APRIL 2006 – SEPTEMBER 2008

Duties and responsibilities:

- General running of the restaurant, control of the kitchen, ordering of all stock, staff supervision, cash control, payment of staff salaries, sorting out staff issues and cash-up.

Reason for leaving: Assisted a friend with a business venture.

MANAGER: THE WILLOWS COUNTRY LODGE (4 STAR ESTABLISHMENT)

JANUARY 2004 – MARCH 2006

Duties and responsibilities:

- Front office duties including making reservations, administration and guest relations;
- In charge of the bar department, ensuring rooms are clean and in order, kitchen supervision, assist chefs when needed, function preparation and set-up, conferencing, floor management at functions and general running of the lodge.

